

ACCOUNT SETUP - Flo Electric Vehicle Charging Stations

Users must download the Flo EV Charging App (IOS or Android) and set up a user account.



https://www.flo.com/en-CA/drivers/mobile-app/

Add funds your Flo Charging Account and add your vehicle type.

- **A.** Open the Flo App Select the **'Me'** icon at the bottom menu.
- tome Network Charge My Stations Me
 - MV VEHICLES Add your vehicle to filter by compatible stations ADD VEHICLE ACCOUNT & SETTINGS My Wallet (\$0)

let'.

- **B.** Then select **'My Wallet'** in the menu and follow the steps for adding funds to the account using a credit card.
- **C.** Users can now start a charging session using the Flo App. (See Flo User Guide on how to start a charging session)
- D. Optionally users can select 'Add Vehicle' to enter your EV, make and model. This will ensure the vehicle is compatible with the charging station.
- 3

2

OPTIONAL STEP - Ordering a Flo Access Card via Mail (\$15 Fee)

Select the 'Me' icon at the bottom of the screen, then select 'My Wallet'.

The Flo Access card allows users to start charging without Using the Flo App. Users simply need to **tap this card** at any Flo charging station to begin a charging session.