



# Contents



Sturgeon County recognizes we are located on Treaty 6 territory, the traditional homelands of Alexander and Michel First Nations, as well as the Métis Nation of Alberta's Region 4. We are all Treaty People; we love and cherish this place we call home and the land that provides for us—a place where our families, friends, and other relations live and grow. We commit ourselves to continually becoming better Treaty people so that this place and those we love continue to thrive as long as the sun shines, the grass grows, and the rivers flow.



# Corporate Business Plan

(2023-2026) "Plan on a Page"

The Corporate Business Plan on a Page highlights the ten strategic priorities included in Sturgeon County's 2022-2025 Strategic Plan and the Initiatives being undertaken to advance the achievement of the Community Outcomes and priorities.



## Community Outcomes

**Planned Growth** 



Environmental Stewardship

Collaborative Governance

**Operational Excellence** 

### **Diverse Business Hub**

Reinforce Sturgeon County as an internationally competitive and supportive municipality to locate and conduct business.

Economic Development and Competitiveness Strategy Update	Q1 2023
Investment Incentive Expansion	Q1 2023
Designated Industrial Zones: Regulatory Alignment	Q2 2023
Economic Marketing Strategy	Q3 2023
Sturgeon Valley Development Readiness: Land Use Regulation	Q2 2023
Villeneuve Airport Area - Area Structure Plan	Q1 2023
Villeneuve Airport Development Readiness: Future Planning	Q1 2024

### Safe, Beautiful Communities

Cultivate safe, beautiful, and complete communities.

Municipal Development Plan: Major Review	Q2 2024
Municipal Lands Encroachment Review	Q2 2023
Agriculture Master Plan and Support Strategy	Q2 2024
Sturgeon Valley Development Readiness: Engineering Standards	Q1 2023
Wetland Replacement Program	Q2 2023
Registered / Unregistered Ditches Review	Q3 2023

### **Carbon Neutral Municipal Operations**

Achieve carbon neutral municipal operations by considering benchmarks that reflect Environmental, Social, and Governance (ESG) measures.

Record Digitization	Q
Municipal Fleet Dual Fuel Conversion Exploration	Q

### Modern, Adaptive Administration

Prioritize municipal workforce and process and policy modernization that supports a productive and future-ready organization.

ontent Management and Collaboration	Q4 2023
lodern Employee Compensation Policy	Q3 2023
lodern Public Engagement Policy	Q2 2023
lanning and Development Digital Permitting	Q1 2025
esource Extraction Regulatory Review	Q1 2023
sset Management	Q4 2025

### **Diversified Revenue and Partnerships**

Realize opportunities for alternative revenue generation and shared efficiencies through innovative new models and partnerships.

Waste to Resource

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### Meaningful Community Connections

Acknowledge and celebrate Sturgeon County's history and relationships with Indigenous and other communities.

St. Albert - Sturgeon County Intermunicipal Agreement	Q1 2024
Joint Use Planning Agreements	Q2 2023



### Clean Energy Economic Ecosystem

Support long-term transition to a low carbon economy, prioritizing hydrogen and other clean energy production.

Sturgeon Valley Low Carbon Development Planning	Q4 2025
Clean Energy Improvement Program (CEIP)	Q4 2024

### Sustainable, Thoughtful Decisions

Embed thoughtful long-range financial and operational planning into decision-making processes.

Villeneuve Airport Development Readiness: Financial Model	Q1 2024
Sturgeon Valley Development Readiness: Financial Model	Q1 2023
Financial Reserve Framework Analysis	Q4 2023
Off-site Levy Policy Review	Q2 2023
Regulated Assessment Review	Q4 2024
Enterprise Resource Planning	Q4 2023

### Reliable, Effective Infrastructure

Enhance local broadband, emergency, transportation, and recreation infrastructure.

Rural General Municipal Servicing Standard (GMSS)	Q1 2023
Transportation Master Plan	Q1 2023
Broadband Initiative: Phase I	Q2 2023

### **Economical, Desirable Services**

Ensure residents will be offered cost-effective and highly valued services.

Organizational Service Catalogue: Phase 2	Q3 2023
Service Level Inventory	Q1 2024
Intermunicipal Collaboration Frameworks (ICFs)	Q2 2025

Sturgeon County is an ambitious community—this is true of our residents, our local businesses and industry, our elected officials and municipal administrators. Each of us is part of a connected system that pushes our community forward in realizing new opportunities and prioritizes making things happen.

## We are Future Ready!

Here in Sturgeon County, we dream BIG.

Located in the north segment of the Edmonton Metropolitan Region, Sturgeon County is a welcoming place to call home. The County offers worldclass energy, agricultural, and unique business investment opportunities in a community rich in historic, cultural, and naturally stunning features.

We are bordered by all sizes of neighbouring communities—from bustling urban centers to smaller municipalities with big hearts—as well as the Edmonton Canadian Forces Base and key regional assets like the Alberta Industrial Heartland, the Villeneuve Regional Airport, and the Sturgeon Valley.

As a municipal organization, Sturgeon County is consciously building an adaptable workforce that is laser-focused on enhancing productivity, creating sound processes and policy, and applying a modernized approach to service delivery and resident and business supports. We are committed to responding to emerging opportunities and challenges with a proactive mindset and implementation.

Sturgeon County is proud to have deep-rooted friendships with the Indigenous communities of Alexander First Nation and Michel First Nation and places a high value on maintaining meaningful connections with them. As a municipal organization, we are committed to addressing actions outlined in the *Truth and Reconciliation Report* and fostering positive relationships with these communities. Like many rural communities, the County has faced several challenges over recent years, including economic shifts, high costs of goods, low population density with high infrastructure costs, unpaid taxation from abandoned projects, and responding to the COVID-19 pandemic. Through ongoing effort from our teams, we have persevered and now stand before times of diverse and exciting opportunities.

#### Sturgeon County is **future-ready**.

The County is charging forward as a leader in Canada's clean energy evolution. Sturgeon County has developed an integrated energy ecosystem and plans that are ambitious but realistic and people-focused.

We are participants in the Edmonton Region Hydrogen Hub—Canada's first and largest hydrogen node. We are advancing innovative projects to trigger real-world change that will help our municipal organization meet its net-zero operations and environmental sustainability goals. This includes exploration of waste-to-resources projects, full scale hydrogen communities, transportation innovation, digitization efforts, and more.

Our nimble and driven approach will enhance our international competitiveness and allow for the successful execution and implementation of plans within our identified **Community Outcomes.** 

Sturgeon County is dedicated to being a vibrant municipality to live and conduct **business.** 

# 



Sturgeon County and Alexander First Nation have signed a historic Relationship Agreement as partners.

NEARLY 480,000 ACRES IN FARM AREA

(PRIMARILY CLASS 1 SOIL)

### ALUS program aims to Value, Protect and Promote

both the agricultural community and the region's unique and precious natural environment.



The County's portion of the Alberta Industrial Heartland (AIH) is one of the world's most attractive locations for petrochemical, heavy industrial, and energy value chain investment.



Close proximity to multi-modal transportation options, including world-class air, rail, and heavy haul

TELUS is investing \$100 million to connect parts of Sturgeon County and the City of St. Albert directly to fiber optic networks to enhance internet connectivity

The Alberta Carbon Trunk Line the world's largest carbon capture and storage project—runs through AIH and has captured and sequestered over three million tonnes of CO2 emissions to date



### THE VILLENEUVE AIRPORT

hosts the **Alberta International Airshow**, drawing tens of thousands of spectators to the event each year Engaging in work to address actions outlined in the Truth and Reconciliation Report





Member of the EDMONTON METROPOLITAN REGION BOARD (advancing a regional approach to land-use planning)

Sturgeon County is a founding member of **Canada's first hydrogen HUB**, which is backed by **over \$2 million in funding** 





- Sturgeon Valley South
- Alberta Industrial Heartland

### **Strategic Framework**

Sturgeon County's Strategic Framework defines how our municipal organization meets Council's established vision on behalf of the community. The Corporate Business Plan (CBP) is a key strategic document within the Framework that defines the major initiatives Administration will act on to meet Council's direction over four years.

### The CBP plays a critical role in the evolution of our community.

Our Strategic Plan is overarching direction from Sturgeon County Council to its Administration. Created by Council and informed by the community, the Strategic Plan specifies a vision and goals looking forward. Council has established five principal goals for a future-ready Sturgeon County called *Community Outcomes.* Within these Outcomes, Council has developed coordinating points to illustrate expected benefits with each achievement. Council also set Strategic Priorities to provide clear direction to Administration on the high-level action items that will forge a path to success.

#### Our goal at Sturgeon County is to advance with intention.

The CBP elaborates on Council's ten Strategic Priorities, cataloguing actions and initiatives to achieve Council direction successfully. The CBP provides details on:

- Key initiatives (special projects with a beginning and end date – typically, a result from master plans, frameworks, strategies, and needs that arise from the community)
- Enhancements to core services (services offered under a significant increase in service levels or that reflect an innovative new delivery approach)

#### The details within the CBP tell the story of how Sturgeon County is taking decisive steps to make things happen.

Reporting and progress measurement ensures there is a strong connection between the different elements of Sturgeon County's Strategic Framework. A transparent and honest review of the status of corporate initiatives is formally undertaken on a semi-annual basis. To ensure we are continually improving and reaching operational excellence, refinement and updates will be made to our organizational strategic planning documents as needed.

Balancing flexibility in approach with sound strategic planning ensures Sturgeon County remains future-ready to meet new opportunities and challenges as they arise.



### **Strategic Priorities**

The Strategic Plan on a Page identifies Council's ten strategic priorities that Sturgeon County will implement over the next four years (and beyond).



### Diverse Business Hub

Reinforce Sturgeon County as an internationally competitive and supportive municipality to locate and conduct business.

#### Safe, Beautiful Communities

Cultivate safe, beautiful, and complete communities.

Carbon Neutral Municipal Operations

Achieve carbon neutral municipal operations by considering benchmarks that reflect Environmental, Social, and Governance (ESG) measures.

#### Modern, Adaptive Administration

Prioritize municipal workforce and process and policy modernization that supports a productive and futureready organization.

#### Diversified Revenue and Partnerships

Realize opportunities for alternative revenue generation and shared efficiencies through innovative new models and partnerships.

#### Meaningful Community Connections

Acknowledge and celebrate Sturgeon County's history and relationships with Indigenous and other communities.

#### Clean Energy Economic Ecosystem

Support long-term transition to a low carbon economy, prioritizing hydrogen and other clean energy production.

#### Sustainable, Thoughtful Decisions

Embed thoughtful long-range financial and operational planning into decision-making processes.

#### Reliable, Effective Infrastructure

Enhance local broadband, emergency, transportation, and recreation infrastructure.

### Economical, Desirable Services

Ensure residents will be offered cost-effective and highly valued services.



### **Diverse Business Hub**

Reinforce Sturgeon County as an internationally competitive and supportive municipality to locate and conduct business.



- Internationally competitive to attract, grow, and sustain diverse business
- Low cost, minimal red tape regulations
- Tenacious focus on new growth and innovation
- Predictable and stable external relationships



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives		·	
Economic Development and Competitiveness Strategy Update	Update the organization's primary economic strategy and showcase the County's priorities to support domestic and international competitiveness.	Development and Strategic Services	Q1 2023
Investment Incentive Expansion	Conduct an analysis of proposed financial incentives related to select industry types and geographic areas.	Development and Strategic Services	Q1 2023
Designated Industrial Zones: Regulatory Alignment	Collaborate with the Province and other stakeholders to develop and implement recommendations to align regulatory process that enables a one-window service model.	Development and Strategic Services	Q2 2023
Economic Marketing Strategy	Develop an Economic Marketing Strategy that will improve Sturgeon County's position as one of the top investment attraction and business growth destinations.	Development and Strategic Services	Q3 2023
Sturgeon Valley Development Readiness: Land Use Regulation	Complete amendments to the Land Use Bylaw to enable a flexible and competitive development process in Sturgeon Valley South.	Development and Strategic Services	Q2 2023
Villeneuve Airport Area - Area Structure Plan	Prepare a detailed growth framework and overall statutory plan amendment in support of the Villeneuve Airport area development opportunity.	Development and Strategic Services	Q1 2023
Villeneuve Airport Development Readiness: Future Planning	Advance technical bylaw amendments to facilitate the next steps in Villeneuve Airport Area development.	Development and Strategic Services	Q1 2024
INITIATIVE	DESCRIPTION	DIVISION	

INITIATIVE	DESCRIPTION	DIVISION
Enhancement to Core	Services	
Foreign Direct Investment Program	Implement tactics from the organization's Foreign Direct Investment Strategy paired with continued strategic engagement with foreign investors.	Development and Strategic Services

### Safe, Beautiful Communities

Cultivate safe, beautiful, and complete communities.



- Beautiful, surprising places with high standards
- Engaging cultural, historic, and civic amenities
- Integrated natural spaces and trail systems
- Safe, welcoming, and diverse communities
- Comprehensive land use and infrastructure planning
- Conservation of natural areas and agricultural lands



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives			
Municipal Development Plan: Major Review	Update Sturgeon County's Municipal Development Plan in alignment with local strategic direction and regional policy.	Development and Strategic Services	Q2 2024
Municipal Lands Encroachment Review	Conduct an in-depth review of land encroachment regulations within the county and recommend appropriate policy and enforcement mechanisms.	Development and Strategic Services	Q2 2023
Agriculture Master Plan and Support Strategy	Develop an Agriculture Master Plan to establish a long-term growth and diversification vision and a policy, program, and initiative roadmap.	Infrastructure Services	Q2 2024
Sturgeon Valley Development Readiness: Engineering Standards	Complete amendments to the County's General Municipal Services Standards to accommodate new development areas in the Sturgeon Valley.	Infrastructure Services	Q1 2023
Wetland Replacement Program	Collaborate with the Province to prioritize and replace wetlands projects throughout Sturgeon County.	Infrastructure Services	Q2 2023
Registered / Unregistered Ditches Review	Review, catalogue, and develop annual maintenance and expansion program for major drainage systems.	Infrastructure Services	Q3 2023
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Core	e Services		
Open Space Planning	Establish a program to proactively manage and expand the County's open spaces, parks, playgrounds, and trail system.	Community Services	
Regional Fire Service Review	Complete a review of the Regional Fire Service Agreements with neighbouring communities.	Community Services	

### Carbon Neutral Municipal Operations

Achieve carbon neutral municipal operations by considering benchmarks that reflect Environmental, Social, and Governance (ESG) measures.



- Carbon neutral municipal practices
- Partnerships with industry and others to drive emission reductions
- Conservation of natural areas and agricultural lands
- Transparent and action-oriented decision-making
  based on sound rationale
- Integrated strategic and business planning



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives			
Record Digitization	Implement a well-defined digitization plan that will convert paper and paper processes to electronic process regarding access, use, storage, and management of records.	Corporate Services	Q4 2024
Municipal Fleet Dual Fuel Conversion Exploration	Investigate municipal fleet conversion to green fuel alternatives.	Infrastructure Services	Q4 2023
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Core	Services		
Environmental Stewardship: Community Tools	Provide residents with access to resources to encourage environmental stewardship.	Infrastructure Services	
Sustainable Agricultural Practices	Ensure that natural spaces are conserved and supports are provided to agricultural preservation.	Infrastructure Services	

### Modern, Adaptive Administration

Prioritize municipal workforce and process and policy modernization that supports a productive and future-ready organization.



### Expected outcome benefits

- Engaged and effective people Council, Administration, and Volunteers
- Continuous learning and improvement mindset
- Future focused thinking to proactively respond to emerging opportunities and challenges
- Clear and supportive governance processes



Review and Optimization

INITIATIVE	DESCRIPTION	DIVISION	TIMELINE	
Key Initiatives				
Content Management and Collaboration	Develop standards, guidelines, processes, and training on SharePoint implementation.	Corporate Services	Q4 2023	
Modern Employee Compensation Policy	Implement a modern, competitive, and cost- effective employee compensation policy reflecting Sturgeon County's compensation philosophy.	Corporate Services	Q3 2023	
Modern Public Engagement Policy	Implement a modern public engagement policy, procedures, and tools to improve availability of information and citizen participation in municipal decision-making.	Corporate Services	Q2 2023	
Planning and Development Digital Permitting	Implement a digital platform for planning and development permit submissions and approvals to provide applicants with anytime/anywhere service.	Development and Strategic Services	Q1 2025	
Resource Extraction Regulatory Review	Conclude the Resource Extraction Regulatory Review based on public input and Council's direction.	Development and Strategic Services	Q1 2023	
Asset Management	Implement utility, agriculture, and pavement preservation and evaluation asset management capabilities.	Infrastructure Services	Q4 2025	
INITIATIVE	DESCRIPTION	DIVISION		
Enhancement to Core	Services			
Supervisory Development Program	Deliver targeted training program to employees interested in pursuing future supervisory position opportunities.	Corporate Services		
Planning and Development Workflow	Optimize, as part of digitization efforts, new workflows and corporate referral processes that	Development and Strate	gic Services	

generate greater internal efficiency and better results for residents and developers.

### Diversified Revenue and Partnerships

Realize opportunities for alternative revenue generation and shared efficiencies through innovative new models and partnerships.



- Tenacious focus on new growth and innovation
- Alternative revenue generation and service
  delivery models
- Comprehensive land use and infrastructure planning
- Circular economy opportunities
- Future focused thinking to proactively respond to emerging opportunities and challenges



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives			
Waste to Resource	Implement a regional Waste to Resource program that manages and converts waste into usable products.	Infrastructure Services	Q4 2026
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Core	e Services		
Villeneuve Landing Network	Support a regional partnership to advance the development of the Villeneuve Airport Area, sharing costs and benefits of growth.	Development and Strate	egic Services

### Meaningful Community Connections

Acknowledge and celebrate Sturgeon County's history and relationships with Indigenous and other communities.



- Meaningful connections with Indigenous communities
- Engaging cultural, historic, and civic amenities
- Safe, welcoming, and diverse communities
- Small community feel and personal connections
- Strong community identity and pride
- Positive culture within the municipal organization



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives			
St. Albert - Sturgeon County Intermunicipal Agreement	Develop an Intermunicipal Agreement between Sturgeon County and the City of St. Albert.	Development and Strategic Services	Q1 2024
Joint Use Planning Agreements	Develop Joint Use Planning Agreements with local schoolboards.	Development and Strategic Services	Q2 2023
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Core	e Services		
Truth and Reconciliation	Form and honour meaningful connections with Indigenous communities.	Development and Strategic Services	
County Bounty – Pilot Expansion	Host an expanded County Bounty event for local residents and businesses which showcases Council's community development, Indigenous relations, and economic priorities.	Development and Strategic Services	
Wellness on Wheels	Encourage in-person conversations to build community and connections among neighbours	Community Services	

### Clean Energy Economic Ecosystem

Support long-term transition to a low carbon economy, prioritizing hydrogen and other clean energy production.



- Internationally competitive to attract, grow, and sustain diverse business
- Clean air, land, and water
- Sustainable development
- Partnerships with industry and others to drive emission reductions
- Meaningful connections with Indigenous communities



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives		•	
Sturgeon Valley Low Carbon Development Planning	Position Sturgeon Valley South as a clean energy community, with complementary partnerships and test sites for home heating, fueling, smart infrastructure, and more.	Development and Strategic Services	Q4 2025
Clean Energy Improvement Program (CEIP)	Provide access to financing and resources for residents and business to make energy efficient building improvements.	Infrastructure Services	Q4 2024
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Cor	e Services		
Hydrogen Hub Participation and Advancement	Participate and progress the mandate of the Edmonton Hydrogen HUB, a working group of diverse stakeholders that collectively drive initiatives accelerating the development of a regional, national, and international hydrogen economy.	Development and Strate	egic Services

## Sustainable, Thoughtful Decisions

Embed thoughtful long-range financial and operational planning into decision-making processes.



- Transparent and action-oriented decision-making based on sound rationale
- Future focused thinking to proactively respond to emerging opportunities and challenges
- Long-term financial planning and sustainability
- Careful debt and reserve stewardship
- Integrated strategic and business planning



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives			
Villeneuve Airport Development Readiness: Financial Model	Complete an off-site levy model for the Villeneuve Airport area that will support sustainable growth.	Financial Services	Q1 2024
Sturgeon Valley Development Readiness: Financial Model	Conduct an analysis of the detailed financial implications of the Sturgeon Valley South development opportunity, and an update to Off-Site Levy costs, as they relate to Sturgeon County's long- term financial sustainability.	Financial Services	Q1 2023
Financial Reserve Framework Analysis	Conduct a comprehensive review and analysis of the organization's financial reserve framework.	Financial Services	Q4 2023
Off-site Levy Policy Review	Review and develop recommendations on updating the organization's Off-Site Levy Bylaws, processes, policies, and frameworks.	Financial Services	Q2 2023
Regulated Assessment Review	Complete a technical review and audit of the non-residential assessment process to ensure a transparent and equitable assessment application.	Financial Services	Q4 2024
Enterprise Resource Planning	Plan and receive approval on a multi-year core system replacement project.	Financial Services	Q4 2023
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Core	Services		
Strategic Planning Documents and Reporting Modernization	Update the organization's full suite of Strategic Planning documents and associated reporting mechanisms.	Development and Strate	gic Services

### Reliable, Effective Infrastructure

Enhance local broadband, emergency, transportation, and recreation infrastructure.



- Modern broadband and digital capabilities
- Reliable and effective infrastructure
- Integrated natural spaces and trail systems
- Safe, welcoming, and diverse communities
- Commitment to high quality of life
- Predictable and stable external relationships
- Continuous learning and improvement mindset
- Asset management and performance measurement



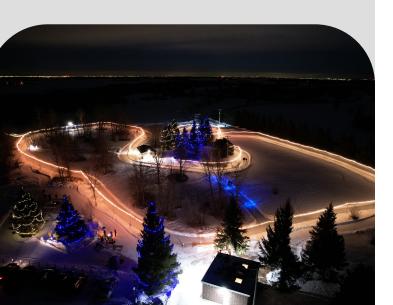
INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives			
Rural General Municipal Servicing Standard (GMSS)	Develop an updated GMSS that identifies infrastructure construction design parameters that consider forecasted growth in rural and low density areas.	Infrastructure Services	Q1 2023
Transportation Master Plan	Develop a Transportation Master Plan to guide how Sturgeon County will accommodate future transportation needs in rural and more densely populated areas for the next ten years.	Infrastructure Services	Q1 2023
Broadband Initiative: Phase l	Provide fast, high quality, affordable broadband service to County residents and businesses in the Phase 1 area.	Corporate Services	Q2 2023
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Core Se	ervices		
Regional Recreation Access and Future Planning	Work with regional partners to establish, track, and report on recreational user data and to explore opportunities for regional delivery of recreational programming and amenities.	Community Services	

### Economical, Desirable Services

Ensure residents will be offered costeffective and highly valued services.



- Commitment to high quality of life
- Healthy and resilient
- Ongoing community consultation and engagement
- Quality, cost-effective service delivery
- Continuous learning and improvement mindset
- Integrated strategic and business planning



INITIATIVE	DESCRIPTION	DIVISION	TIMELINE
Key Initiatives			
Organizational Service Catalogue: Phase 2	Refine outcomes developed during Service Catalogue Phase 1 to ensure consistent articulation of organizational services and develop an associated financial analysis tool to determine related cost of services.	Development and Strategic Services	Q3 2023
Service Level Inventory	Develop a series of targeted services levels representing work undertaken across the organization and establish a program for service level monitoring and reporting.	Development and Strategic Services	Q1 2024
Intermunicipal Collaboration Frameworks (ICFs)	Engage with municipal neighbours, to consider potential ICF amendments and intermunicipal service agreements, as mandated by provincial legislation.	Development and Strategic Services	Q2 2025
INITIATIVE	DESCRIPTION	DIVISION	
Enhancement to Core	Services		
Gravel Road Maintenance System	Enhance gravel road maintenance service levels using a new training and development program.	Infrastructure Services	
Suicide Prevention and Intervention Program	Deliver ASIST Workshop education to community partners, residents, and organizations to train individuals to respond to people with suicidal ideation.	Community Services	

### Services Summary

It takes a lot of coordinated effort to successfully run a local municipality. Sturgeon County staff work diligently every day to provide high quality, effective services on behalf of our community residents and businesses. Under various regulatory frameworks, internal and external planning documents, Council direction, and community input, Sturgeon County executes important work that enables the community to flourish. Our departments oversee accountability for many tasks, including (but not limited to) the following:

### **Agriculture Services**

- Conservation
- Trail and Open Space Maintenance
- Vegetation and Pest Management
- Agriculture Industry Supports

### **Fleet and Facility Services**

- Capital Fixed Asset Planning
- Equipment Maintenance
- Property Management

### Economic Innovation and Growth Services

- Ecosystem and Partnership
  Development
- Investment Attraction
- Business Retention and Expansion
- · Promotions and Campaigns

### **Legislative Services**

- Council and Committee Support
- Appeal Board Support
- Legislative Projects (e.g., census, elections, etc.)
- Information Access and Privacy
  Coordination

### **Executive Supports**

- Council Support
- Office of the CAO Support
- Senior Administration Support
- Strategic Initiatives Coordination

### **Assessment Services**

- Property Assessment
- Annual Assessment Coordination
- · Assessment Inquiries and Appeals

#### **Information Services**

- Geographic Information System (GIS) Services
- Information Technology (IT) Services
- Business Transformation Services
- Information Management Services

### Family and Community Support Services

- Community Initiatives and Grants
  Program
- Community Volunteer Program
- Recreation and Culture Services
- Social Services
- Trails and Open Space Management

### **Corporate Communications**

- External and Internal Communication Support
- Event Management
- Corporate Publications
- Public Relations Services

### **Protective Services**

- Fire Response and Investigation
- Training and Prevention
- Disaster and Emergency Services
- Enforcement Services

#### Human Resource Services

- Recruitment
- Employee Relations
- Health and Safety (OH&S)
- Policy and Procedure Development
- Training and Development

#### **Corporate Finance and Treasury Services**

- Corporate Finance and Treasury
- Budget, Reserves, and Strategic Financial Planning
- Internal Pay and Benefits Coordination
- Insurance Management
- Procurement Office
- Customer Service Desk

### **Utility and Waste Management Services**

- Storm and Wastewater Management
- Water Services
- Infrastructure Management
- Solid Waste Services

### **Planning and Development Services**

- · Development and Safety Codes
- Current Planning
- Long-range and Regional Planning
- Land Management

### Corporate Planning and Intergovernmental Services

- Government Relations
- Indigenous Affairs
- Regional and Intermunicipal Matters
- Strategic Corporate Planning

### **Transportation and Engineering Services**

- · Road Construction and Maintenance
- Road Services (e.g., dust suppression, street sweeping, etc.)
- Bridge Maintenance
- Drainage Management
- Technical Engineering Service

### **County Information**

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**Corporate Business Plan** 2023-2026